

## Terms and conditions Super Furry Holidays

### **Vaccinations**

All rabbits are required to have an up to date vaccination card, to prove they are vaccinated for Myxomatosis and RHD1 yearly (Nobivac) and RHD2 yearly (Filavac or Eravac) before they will be accepted boarding. Vaccinations must be given 3 weeks before boarding, as it takes that length of time for it to become effective. You will need to bring your vaccination card with you each time your pet boards with us.

### **Payment**

Payment is required on collection by cash, if booking at peak season (Easter, July to September, Xmas and new year) for more than one small furry a deposit will be required to secure the booking. Deposits are non-refundable and non-transferable to future dates if you cancel your booking.

### **Cancellations**

We appreciate as much notice as possible if you need to cancel your booking. A cancellation or no show on your expected date of arrival will incur 50% charge of the total booking.

### **Drop off/Collections**

We accept guests 7 days a week by appointment, as we have other commitments, we will contact you nearer the time of your stay to arrange times.

### **Non-collection**

If you have not collected your pet within 7 days of the agreed date, and we haven't been able to contact you, we will make arrangements to re-home them and any costs incurred will be your responsibility.

### **Illness**

We reserve the right to refuse acceptance of any animal that appears to be in ill health on arrival, if we feel it will endanger the health of the other guests.

### **Emergencies**

If your pet should become ill or injured during their stay, we will contact you and they will receive immediate treatment by your own vet or our vet Accrington Vets4Pets. Any cost incurred will be your responsibility.

### **Death**

Sadly, small animals can pass away quickly despite receiving medical treatment. Should this happen we will contact you immediately to discuss your wishes, unless you have stated otherwise. Any cost incurred will be your responsibility.

All pets staying a Super Furry Holidays are left at the owner risk and we will not accept responsibility should your pet become ill or pass away.

You must agree to the above terms and conditions and sign for your pet to stay with us.

Owner Signature..... Date.....

Please delete as required. YES/NO. I give my permission for update and photographs of my pet to be used on our website and social media.